



connecting you to health

SEEKING PRACTICE SUPPORT?

Contact our Practice Facilitators
practicesupport@adelaidephn.com.au

Contact our Digital Health Officers
digitalhealthinfo@adelaidephn.com.au

KEEP UP TO DATE

- for relevant professional development opportunities, news, resources, and tender updates relating to the delivery of primary health care - subscribe to Primary Links by visiting our website or emailing comms@adelaidephn.com.au
- for updates on Adelaide PHN, subscribe to our quarterly Connect newsletter - please visit our website or email comms@adelaidephn.com.au to request subscription
- to join the conversation on Facebook and Twitter - just search for [@adelaidephn](#)

phn
ADELAIDE

An Australian Government Initiative

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This activity is supported by funding from the Australian Government under the PHN Program.

PRACTICE SUPPORT



phn
ADELAIDE

An Australian Government Initiative

Adelaide PHN provides a range of commissioned services, programs and support activities to improve primary health care in the Adelaide metropolitan area, with a particular focus on general practice, specialists, allied health, and pharmacy.



WHAT WE DO TO SUPPORT LOCAL PRIMARY HEALTH CARE PRACTICES

PRACTICE FACILITATION

Our practice facilitator team will link you to information and resources, and provide guidance about current Adelaide PHN opportunities. If your practice needs support or information contact us at practicesupport@adelaidephn.com.au

DIGITAL HEALTH TEAM

Our dedicated team will assist practices with support, education and resources including the My Health Record and changes to the Practice Incentives Program (PiP) and eHealth incentive (or ePiP). For more information or to arrange a practice visit, email digitalhealthinfo@adelaidephn.com.au

IMMUNISATION

In partnership with Country SA PHN, we provide a centralised and coordinated SA Immunisation Hub to provide support and advice. The Hub provides information updates, education, and facilitates the Immunisation Provider Network.

COMMISSIONED SERVICES AND PROGRAMS

One of the core activities of Adelaide PHN is to commission services and activities to meet the needs of the Adelaide community. Our commissioned services align with our priorities and cover a range of services including After Hours, Aged Care, Mental Health, Alcohol and other Drugs, and Palliative Care.

TRAINING AND PROFESSIONAL DEVELOPMENT

Adelaide PHN commissions accredited providers to provide regular education, training, and professional development opportunities in line with current national priority areas, regional primary health care needs and emerging trends. These opportunities are for all primary health care providers and are listed on our website and in our Primary Links e-newsletter.

PRIMARY LINKS NEWSLETTER

We collate professional development events, news and resources relevant to the delivery of primary health care across the Adelaide region in a fortnightly clinical newsletter called Primary Links - subscribe or submit content via the newsletters page on our website.

PRIMARY MENTAL HEALTH CARE

We have made significant improvements to Adelaide's primary mental health system, making it easier for GPs to refer patients for appropriate mental health treatment and care. Find out more via our website or send your referrals or enquiries via:

- **Secure messaging via ReferralNet or Argus**
Name: Central Referral Unit URN: refnet:CRU
- **Mental Health Enquiry Line:** 1300 898 213

INTEGRATED CARE

We are actively implementing Integrated Care across the Adelaide region. This work is led by three flagship programs. Find out more about these below or via aphnintegratedcare.com.au

- **Health Care Homes** A Commonwealth Government trial, where participating general practices are supported to provide better coordinated and more flexible care for people living with chronic and complex conditions
- **HealthPathways South Australia** An online portal - designed for use at the point of care - which provides GPs and other health professionals with condition-specific pathways of care and localised referral options
- **Care Connections** An Adelaide PHN-designed program, being delivered in areas of high need across Adelaide, whereby participating general practices receive dedicated support to improve coordination between care providers, and to assist these practices to work with the Patient Centred Medical Home model

ADVOCACY AND SUPPORT

We partner and network with professional associations and peak bodies and have extensive networks and partnership across the health care and government sectors. We consider that full community stakeholder consultation and input is vital to achieve truly collaborative and integrated services that meet the needs of our community.

QUALITY IMPROVEMENT

We promote best practice guidelines and provide resources to support practice teams.

- We provide fully subsidised Pen CS software licences to general practices that agree to share de-identified data with Adelaide PHN
- We conduct a regular needs analysis of the Adelaide region and make this (and other population health data) available via our website
- We provide free 12 month licensing to GPs, practice nurses and pharmacist to the electronic Therapeutic Guidelines (eTG Complete) via a free access link within our website's resource library

CLINICIAN ENGAGEMENT

Our work is guided by regular clinical engagement. Clinical Councils form part of Adelaide PHN's membership structure and we are informed by both the Northern and Southern Regional GP Councils.