My Health Record
Overview for Healthcare Providers
My Health Record has been re-launched

An improved *My Health Record* has been re-launched.

- The launch of *My Health Record* (previously known as the Personally Controlled Electronic Health Record or PCEHR) on March 4th 2016 signals the start of a new era of faster, more effective and more efficient health care for Australians.

***My Health Record* can give you a more complete view of your patients' health.**

- *My Health Record* gives you access to information about a patient's medical information that you may not otherwise have. Information uploaded into the record can include things like allergies, adverse drug reactions and medication history, prescribed medications and discharge summaries.
- Having this information available to you can lead to:
    - Improved clinical decisions
    - Fewer adverse events for your patients
    - Less avoidable hospital admissions
    - Better health outcomes
- *My Health Record* does not replace your local records. It can be particularly valuable when treating patients who see a range of healthcare providers because they have complex health conditions, as well as patients who don't have a regular doctor or who travel to receive healthcare services.

***My Health Record* is easy to use.**

- The system has been designed to minimise the time it takes to input or access information. It can save you valuable time by reducing the number of repeat requests you need to make for information from other healthcare providers

***My Health Record* can help your organisation day-to-day.**

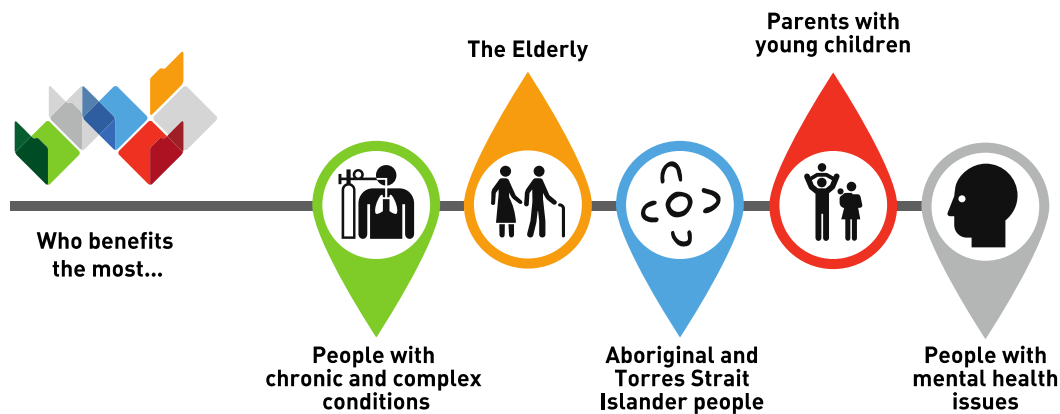Approximately **1 in 5** Australians **have experienced an adverse effect from their medicine**

19 the number of **interactions** the average Australian has **with the health system each year**

8,010 Healthcare providers registered to use the My Health Record system

Source: 1) and 2) The Readiness of Australian General Practitioners for the eHealth Record 2011 3) My Health Record statistics as at 01/01/16

As a healthcare provider, what do I need to do?

(1) **Talk to your patients about the benefits of having a *My Health Record*.**
Patients who have complex health conditions or who see several healthcare providers will benefit from having a record that is accessible by their treating healthcare providers.

(2) **View your patients' records.**
You may see important health information that you might not otherwise have been able to such as summaries of a patient's medical history including allergies and adverse reactions, hospital discharge information and prescription and dispense information.

(3) **Prioritise adding health information for those patients who need it most.**
We know you won't have time to upload information to all of your patients' records, so prioritise the patients below as they will benefit the most from having one.

Who benefits the most...

The Elderly

Parents with young children

People with chronic and complex conditions

Aboriginal and Torres Strait Islander people

People with mental health issues

(4) **Make time for training.**
We have some simple, online training resources that are easy to use and quick to work through. Schedule a little time to explore these online resources and build your understanding of *My Health Record*.

(5) **Get in touch if you'd like support.**
We can provide you with assistance, including face to face support if required and details of our helpline. We will also be providing you with information to assist you throughout the year. As a start, we have assembled some "frequently asked questions" to help you explain the benefits to your patients, as well as for you and your organisation. Just visit **myhealthrecord.gov.au/providers** or give us a call on the number below.

Adelaide PHN
Level 1, 22 Henley Beach Road, Mile End SA 5031
Email our friendly Primary Health Care Liaison Officers at phclo@adelaidephn.com.au

For more information and support, visit:
myhealthrecord.gov.au/providers
Or call: **1800 723 471**